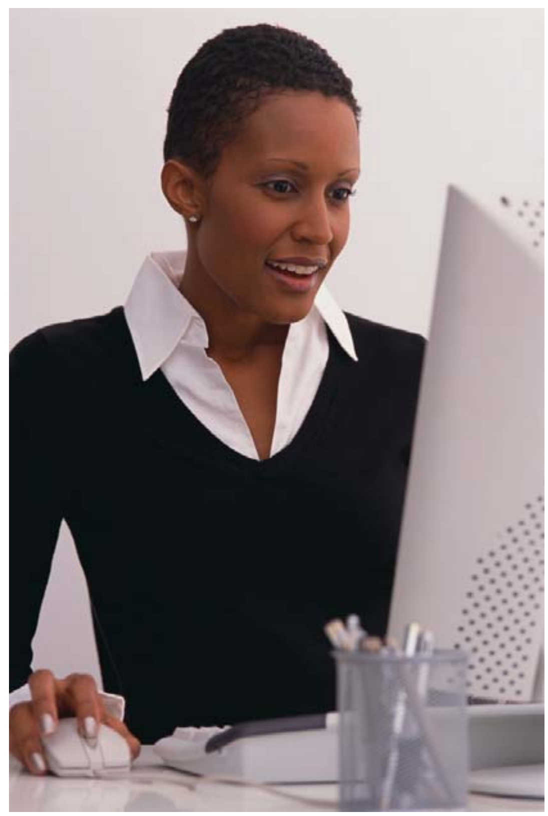
FIS Client Training for 2010

ICBA CardSource/ClientLink Card Programs



Whether you are a new card issuer, have new staff who require training, or would just like to brush up on the card industry and FIS system knowledge, we have a class for you!

We invite you to review our course outlines, and recommend education as an investment in the future of your card program.

Helping *you* achieve your Education goals.

Join us in St. Petersburg!

Fill in the gaps and experience the benefits of in-person, hands-on training at our St. Petersburg, FL facility!

2010

Full-Service Card-Source Introductory

No longer offered

Full-Service ClientLink Introductory

St Petersburg, FL

January 11-13, 2010
February 10-12, 2010
March 8-10, 2010
April 12-14, 2010
May 12-14, 2010
June 16-18, 2010
August 4-6, 2010
October 4-6, 2010
November 16-18, 2010

NOTE: Since all CardSource programs will upgrade to the ClientLink interface by 2010, we will no longer be offering CardSource classes. However, the webinars listed in this brochure apply to both ClientLink and CardSource users.

Full-Service ClientLink™ Introductory

If your institution has upgraded to the new point-and-click ClientLink interface, and you have a new staff person responsible for the day-to-day operation of the credit card program, then this 2.5-day session is for you. Attendees will learn the basics of credit card processing, along with participating in hands-on practice.

Core topics include:

- Card Processing Overview
- Statements and Authorizations
- Account Inquiry & Maintenance
- Adding New Accounts
- Monetary Data Entry
- Reports

Note: Experienced staff with existing card program and system knowledge will not need to attend the ClientLink Introductory class to learn about the new interface. ClientLink Web sessions will be provided in a separate communication once your institution is notified of your upgrade date.

Getting the most for your education dollar.

Webinar Solutions

Interactive, live training via your computer!

For Special Web Pricing

See Registration Page

NOTE: The following Web sessions are offered for those topics not covered in the Introductory session. If you are starting a new card program, many of these Web sessions are a "must" in your first year of operation.

Full-Service Accounting Webinars

Approx. 1.5-hour sessions
All webinars held at
2:00 p.m. Eastern

January 13, 2010
February 17, 2010
March 17, 2010
April 14, 2010
May 12, 2010
June 16, 2010
August 18, 2010
September 15, 2010
October 13, 2010
December 8, 2010

Issuer Reports Webinars

Approx. 1.5-hour sessions
All webinars held at
2:00 p.m. Eastern

January 20, 2010
February 24, 2010
March 31, 2010
April 21, 2010
May 19, 2010
June 23, 2010
August 25, 2010
September 22, 2010
October 20, 2010
December 15, 2010

System Program Options Webinars

Approx. 1.5-hour sessions
All webinars held at
2:00 p.m. Eastern

March 11, 2010
July 14, 2010
September 29, 2010

Full-Service Accounting & Settlement

Fee: $99/Location

Staff responsible for making entries and balancing the credit card loan portfolio will find this Web session helpful in understanding how transactions post, where to find the numbers, how to make daily entries, and reports used for research.

Core topics include:

- General Ledger Setup
- Transaction Life Cycle
- In-Process Accounting
- Sample Daily Entries
- Reports

Issuer Reports

Fee: $99/Location

We know that understanding reports is important to your program, so we have provided more Issuer Reports sessions this year! What do you do with all of the reports, and what should you be looking for? Attend this Web session to learn more about the variety of important information received and discuss how best to use this information at your institution.

For example:

- Delinquency
- Account Maintenance
- Reissue
- Plastics Inventory
- Managing Risk
- Management-Level Information

System Program Options

Fee: $99/Location

Have you ever wondered what can be done to update your card program? Are you looking for ways your operating system can make your job easier? How about ways to grow your card program? Attend this Web session for ideas on all of this and more!

More webinars for you and your staff!

CollectorLink

Approx. 2-hour sessions

All webinars held at
2:00 p.m. Eastern

March 18, 2010
May 20, 2010
October 14, 2010

CardSource Business Card Program Webinar

No longer offered.

ClientLink Business Card Program Webinars

Approx. 1.5-hour sessions

All webinars held at
2:00 p.m. Eastern

March 4, 2010
June 17, 2010
August 19, 2010
October 28, 2010

CollectorLink

Fee: $99/Location

Attendees of this Web session are responsible for the day-to-day management of credit card collections using CollectorLink.

Core topics include:

- Accessing the System
- Differences Between ClientLink and CollectorLink
- System Structure and Queuing
- Working Individual Accounts
- Collector and Supervisor Screens
- Managing Collectors and Statistical reporting

NOTE: Since all CardSource programs will upgrade to the ClientLink interface in 2010, we will no longer offer CardSource Business Card webinars. Instead, see the ClientLink Business Card Program Web session below.

ClientLink Business Card Program

Fee: $99/Location

Attendees of this Web session are responsible for day-to-day operation of your institution's Business Credit Card program. Learn how to operate your Business Card program using the ClientLink interface.

Core topics include:

- Overview of the Business Card Product
- Setting Up Companies, Divisions, Departments
- Establishing Individual User Accounts
- Reports

Fraud-Related Webinars

Fraud happens! Learn what you can do to minimize the impact.

Lost, Stolen, Fraud & Disputes Webinars

Approx. 2-hour sessions
All webinars held at
2:00 p.m. Eastern

February 3, 2010
March 3, 2010
April 28, 2010
June 9, 2010
July 28, 2010
September 8, 2010
October 27, 2010
November 17, 2010
December 14, 2010

Chargeback Services Webinars

Approx. 2-hour sessions
All webinars held at
2:00 p.m. Eastern

February 18, 2010
April 22, 2010
June 15, 2010
August 26, 2010
November 10, 2010
December 16, 2010

COMPROMISE MANAGER Webinars

Approx. 1.5-hour sessions
All webinars start at
2:00 p.m. Eastern

February 10, 2010
March 10, 2010
April 7, 2010
June 2, 2010
July 7, 2010
October 6, 2010
December 1, 2010

Not signed up yet?
Preview a free demo of COMPROMISE MANAGER™ at the FIS Fraud Web site **www.fisriskmanagement.com**

Lost, Stolen, Fraud & Disputes

Fee: $99/Location

Attend this Web session as part of your core training to learn the basics of how to deal with cardholders' lost or stolen cards, and for an overview of the procedures undertaken by both FIS staff and financial institution staff when dealing with fraud and other disputes.

Core topics include:

- Roles & Responsibilities
- Follow-up on Lost/Stolen Accounts
- Dispute Process
- Monitoring Reports

Chargeback Services: How to Manage the Fraud & Dispute Resolution Process

Fee: $99/Location

This Web session is intended as a follow-up to the "Lost, Stolen, Fraud & Disputes" webinar. It will equip you to understand the Chargeback services FIS provides and the responsibilities of your financial institution, cardholders and FIS in resolving fraud and dispute cases.

Core topics include:

- The timeframes followed when processing fraud and dispute cases.
- How to use key tools and resources for managing the fraud and dispute resolution processes.
- How to confidently answer basic questions from cardholders about fraud and dispute case processing.

COMPROMISE MANAGER™

Fee: $99/Location

This new tool simplifies many of the administrative tasks required to handle compromised accounts identified by Visa and MasterCard through CAMS and CANS alerts. This session will prepare you to utilize many of the features of our web-based product, COMPROMISE MANAGER, to mitigate losses through timely blocking, communication and monitoring.

Core topics include:

- Consideration of current compromise procedures.
- COMPROMISE MANAGER System – navigation, maintenance, and action options.
- Downloading and uploading steps for risk evaluation.
- Review of updated TBS/BASE2000 screens.
- Reports: New product reports and changes to existing TBS and BASE2000 reports.

In-Person Classes for the Basics of Your

Merchant Program

Rev up your merchant program with classes from FIS!

Merchant Processing Mainframe System

St. Petersburg, FL

March 15-17, 2010

Merchant Processing Batch or Paper

St. Petersburg, FL

April 8-9, 2010

Merchant Processing – Mainframe System

This 2.5-day classroom session is designed for client acquirer programs with participating merchants that are administered in real-time using the Mainframe merchant system. This session will provide a basic overview of an acquiring program. Participants should be responsible for the daily operation of their merchant program, and those with limited experience or who are new to merchant processing will benefit most.

Core topics include:

- Developing a Merchant Program
- Pricing Options
- Financial History Screens
- Accounting & Settlement
- Monthly Billing
- Reports

Merchant Processing - Batch/Paper Forms

This 1.5-day classroom session is designed for client acquirer programs with participating merchants using either paper forms or spreadsheets. This session will provide a basic overview of an acquiring program. Participants should be responsible for the daily operation of their merchant program, and those with limited experience or who are new to merchant processing will benefit most.

Core topics include:

- Developing a Merchant Program
- Pricing Options
- Reports
- Accounting & Settlement
- Monthly Billing

Merchant-Related Webinars

The Web sessions below focus on specific areas of merchant processing.

For Special Web Pricing

See Registration Page

Merchant Pricing Webinars

Approx. 1.5-hour session
All webinars held at
2:00 p.m. Eastern

March 23, 2010

Merchant Forms Webinars

Approx. 1.5-hour session

All webinars held at
2:00 p.m. Eastern

March 24, 2010

Merchant Reports Review

Approx. 2-hour session

All webinars held at
2:00 p.m. Eastern

March 25, 2010

Merchant Pricing

Fee: $99/Location

This Web session will use a comparison of fixed and component billing (Interchange Plus) to clarify the pricing of a merchant. This will ensure a profitable merchant program.

Core topics include:

- Pricing Components
- Pricing Methods
- Pricing Worksheet
- Profitability Reports
- MasterCard/Visa Interchange Rates

Merchant Forms **

Fee: $99/Location

This Web session is designed for client acquirer programs with participating merchants who administer the program using either paper forms or spreadsheets. It will provide an understanding of the process necessary to complete the forms for adding new merchants and making changes to existing merchants. This course is designed for introductory level participants, and is a useful tool to hone existing skills.

**** To participate in this session you must also enroll in the Merchant Pricing class held on the preceding day.**

Merchant Reports Review

Fee: $99/Location

Your institution receives a large number of reports each week. This Web session will review key acquirer reports to effectively manage your merchant program. We'll also take an in-depth look at the FIS Web Reporting Tool via the DDS system. The session will cover all aspects of the site, including merchant reporting choices and broadcast messaging alerts to merchants.

Due to their complexity, these topics sometimes require a refresher.

2010 ICBA Full-Service ClientLink Client Education Registration Form

Registration is required and early registration is recommended. For classroom sessions, a confirmation letter or cancellation notice will be provided at least three weeks prior to the scheduled date. Please notify us of any changes to a registration as early as possible (ideally, at least five days prior to scheduled session).

Travel Arrangements/Hotel Please do not make non-refundable travel arrangements until you receive a confirmation letter. Suggested hotel information is included in the confirmation letter (est. $120-$200 per night). Please make departure flights at least 2-3 hours after the scheduled ending time on the final day (approx. 3:30 p.m. for a full-day class, and noon for a half day).

Arriving at FIS, doors open at 8:00 a.m. Due to security measures, you must present a valid driver's license to obtain a visitor's pass. Entrance will be denied without proper identification.

Fees vary by session and will appear on the Integrated Billing Invoice (IBI) subsequent to completion.

Special Web Package Pricing! Attend five webinars for $200 per training location/log on. If you are unable to complete five courses, the regular price of $99 per webinar for each training location/log on will be charged on the IBI at year end.

Cancellations We reserve the right to cancel classes that do not meet minimum registered attendance. You will be notified in writing if your class is cancelled. We accept cancellations from you without penalty up to five days before the session. We may charge a $50 fee for cancellations less than five days in advance or for "no show" attendees. Process changes/cancellations by fax at (727) 570-4871 or phone at (800) 215-6280, ext. 72104.

Substitutions are allowed at no charge if made five business days ahead of time (to meet security requirements).

Questions Please contact the Education Department at 800-215-6280, ext. 72104, or ask.education@fnis.com.

Please **print** *neatly* and list your name(s), as you would like it to appear on your name badge and certificate of completion.

Name 1: ____________________ Title: ____________________

Name 2: ____________________ Title: ____________________

Financial Institution: ________________________________

City: ________________ State: ______ Phone: ____________________

E-Mail: ____________________ Prefix/Plan (BIN): ____________________

FIS Client Services Rep: ________________ # of years with card program: Name 1 ____ Name 2 ____

Classroom Sessions

- ❑ ClientLink Introductory
- ❑ Merchant Processing – Batch/Paper Forms
- ❑ Merchant Processing – Mainframe System

Webinars

- ❑ FS Accounting & Settlement
- ❑ Issuer Reports
- ❑ System Program Options
- ❑ CollectorLink
- ❑ ClientLink Business Card Program
- ❑ Lost, Stolen, Fraud & Disputes
- ❑ Chargeback Services
- ❑ COMPROMISE MANAGER™
- ❑ Merchant Pricing
- ❑ Merchant Forms
- ❑ Merchant Reports Review

Session Date: 1st Choice ____________________ 2nd Choice ____________________

Fax this form to: (727) 570–4871 or e-mail the required information to ask.education@fnis.com.

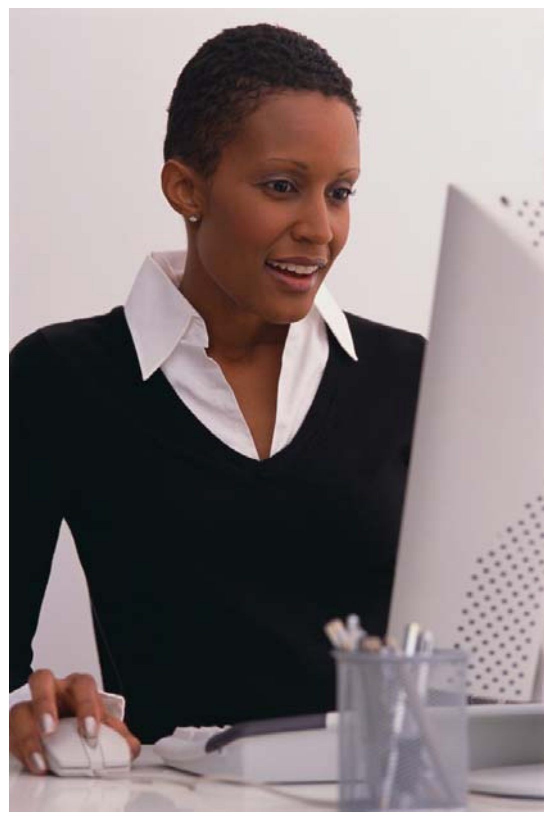
Preparing for Webinars Some users have experienced problems in accessing the webinar software, which delays the session start time. PLEASE conduct a System Readiness Check well in advance of your training session. You may find you need to download a new version of Java. Click the link below to perform the test.

http://FIS.skilldialogue.com//webagent/webagent.asp?login_req=no&cust=&brand=WDG_WEBINTERPOINT&proxy=&oldpwdhash=&newpwdhash=&mode=&host

To ensure your institution's firewalls do not restrict access to our training software, please log in at least half an hour early for your first webinar. If you have trouble logging in, ask your IT department for assistance. If there are unresolved issues, please call the Dialogue Customer Support Hotline at 1-877-778-7575.

FIS Client Training for 2010

ICBA Full-Service TBS Mainframe Card Programs



Whether you are a new card issuer, have new staff who require training, or would just like to brush up on the card industry and FIS system knowledge, we have a class for you!

We invite you to review our course outlines, and recommend education as an investment in the future of your card program.

Helping *you* achieve your Education goals.

Join us in St. Petersburg!

Fill in the gaps and experience the benefits of in-person, hands-on training at our St. Petersburg, FL facility!

2010 Full-Service TBS Mainframe Introductory

St. Petersburg, FL

June 7-9, 2010
November 3-5, 2010

2010 Full-Service ClientLink Introductory

St. Petersburg, FL

January 11-13, 2010
February 10-12, 2010
March 8-10, 2010
April 12-14, 2010
May 12-14, 2010
June 16-18, 2010
August 4-6, 2010
October 4-6, 2010
November 16-18, 2010

Full-Service TBS Mainframe Introductory

This 3-day classroom session is intended for all staff responsible for the day-to-day operation of the credit card program using the TBS mainframe system. It is offered in a classroom setting to provide ample opportunity for hands-on practice using the system and for discussion of the many facets of credit card program operation.

Core topics include:

- Card Processing Overview
- Account Inquiry & Maintenance
- Adding New Accounts
- Authorization Overview
- Monetary Data Entry
- Reports

Full-Service ClientLink™ Introductory

If your institution has upgraded to the new point-and-click ClientLink interface, and you have a new staff person responsible for the day-to-day operation of the credit card program, then this 2.5-day session is for you. Attendees will learn the basics of credit card processing, along with participating in hands-on practice.

Core topics include:

- Card Processing Overview
- Statements and Authorizations
- Account Inquiry & Maintenance
- Adding New Accounts
- Monetary Data Entry
- Reports

Note: Experienced staff with existing card program and system knowledge will not need to attend the ClientLink Introductory class to learn about the new interface. ClientLink Web sessions will be provided in a separate communication once your institution is notified of your upgrade date.

Getting the most for your education dollar.

Webinar Solutions

Interactive, live training via your computer!

For Special Web Pricing
See Registration Page

NOTE: The following Web sessions are offered for those topics not covered in the Introductory session. If you are starting a new card program, many of these Web sessions are a "must" in your first year of operation.

Full-Service Accounting Webinars

Approx. 1.5-hour sessions
All webinars held at
2:00 p.m. Eastern

January 13, 2010
February 17, 2010
March 17, 2010
April 14, 2010
May 12, 2010
June 16, 2010
August 18, 2010
September 15, 2010
October 13, 2010
December 8, 2010

Issuer Reports Webinars

Approx. 1.5-hour sessions
All webinars held at
2:00 p.m. Eastern

January 20, 2010
February 24, 2010
March 31, 2010
April 21, 2010
May 19, 2010
June 23, 2010
August 25, 2010
September 22, 2010
October 20, 2010
December 15, 2010

System Program Options Webinars

Approx. 1.5-hour sessions
All webinars held at
2:00 p.m. Eastern

March 11, 2010
July 14, 2010
September 29, 2010

Full-Service Accounting & Settlement

Fee: $99/Location

Staff responsible for making entries and balancing the credit card loan portfolio will find this Web session helpful in understanding how transactions post, where to find the numbers, how to make daily entries, and reports used for research.

Core topics include:

- General Ledger Setup
- Transaction Life Cycle
- In-Process Accounting
- Sample Daily Entries
- Reports

Issuer Reports

Fee: $99/Location

We know that understanding reports is important to your program, so we have provided more Issuer Reports sessions this year! What do you do with all of the reports, and what should you be looking for? Attend this Web session to learn more about the variety of important information received and discuss how best to use this information at your institution.

For example:

- Delinquency
- Account Maintenance
- Reissue
- Plastics Inventory
- Managing Risk
- Management-Level Information

System Program Options

Fee: $99/Location

Have you ever wondered what can be done to update your card program? Are you looking for ways your operating system can make your job easier? How about ways to grow your card program? Attend this Web session for ideas on all of this and more!

More webinars for you and your staff!

CollectorLink

Approx. 2-hour sessions

All webinars held at
2:00 p.m. Eastern

March 18, 2010
May 20, 2010
October 14, 2010

TBS Business Card Program Webinars

Approx. 1.5-hour sessions

All webinars held at
2:00 p.m. Eastern

May 5, 2010
September 1, 2010

ClientLink Business Card Program Webinars

Approx. 1.5-hour sessions

All webinars held at
2:00 p.m. Eastern

March 4, 2010
June 17, 2010
August 19, 2010
October 28, 2010

CollectorLink
Fee: $99/Location

Attendees of this Web session are responsible for the day-to-day management of credit card collections using CollectorLink.

Core topics include:
- Accessing the System
- Differences Between ClientLink and CollectorLink
- System Structure and Queuing
- Working Individual Accounts
- Collector and Supervisor Screens
- Managing Collectors and Statistical reporting

TBS Business Card Program
Fee: $99/Location

Attendees of this Web session are responsible for day-to-day operation of your institution's Business Credit Card program.

Core topics include:
- Overview of the Business Card Product
- Setting Up Companies, Divisions, Departments
- Establishing Individual User Accounts
- Reports

ClientLink Business Card Program
Fee: $99/Location

Attendees of this Web session are responsible for day-to-day operation of your institution's Business Credit Card program. Learn how to operate your Business Card program using the ClientLink interface.

Core topics include:
- Overview of the Business Card Product
- Setting Up Companies, Divisions, Departments
- Establishing Individual User Accounts
- Reports

Fraud-Related Webinars

Fraud happens! Learn what you can do to minimize the impact.

Lost, Stolen, Fraud & Disputes Webinars

Approx. 2-hour sessions
All webinars held at
2:00 p.m. Eastern

February 3, 2010
March 3, 2010
April 28, 2010
June 9, 2010
July 28, 2010
September 8, 2010
October 27, 2010
November 17, 2010
December 14, 2010

Chargeback Services Webinars

Approx. 2-hour sessions
All webinars held at
2:00 p.m. Eastern

February 18, 2010
April 22, 2010
June 15, 2010
August 26, 2010
November 10, 2010
December 16, 2010

COMPROMISE MANAGER Webinars

Approx. 1.5-hour sessions
All webinars start at
2:00 p.m. Eastern

February 10, 2010
March 10, 2010
April 7, 2010
June 2, 2010
July 7, 2010
October 6, 2010
December 1, 2010

Not signed up yet?
Preview a free demo of COMPROMISE MANAGER™ at the FIS Fraud Web site www.fisriskmanagement.com

Lost, Stolen, Fraud & Disputes

Fee: $99/Location

Attend this Web session as part of your core training to learn the basics of how to deal with cardholders' lost or stolen cards, and for an overview of the procedures undertaken by both FIS staff and financial institution staff when dealing with fraud and other disputes.

Core topics include:

- Roles & Responsibilities
- Follow-up on Lost/Stolen Accounts
- Dispute Process
- Monitoring Reports

Chargeback Services: How to Manage the Fraud & Dispute Resolution Process

Fee: $99/Location

This Web session is intended as a follow-up to the "Lost, Stolen, Fraud & Disputes" webinar. It will equip you to understand the Chargeback services FIS provides and the responsibilities of your financial institution, cardholders and FIS in resolving fraud and dispute cases.

Core topics include:

- The timeframes followed when processing fraud and dispute cases.
- How to use key tools and resources for managing the fraud and dispute resolution processes.
- How to confidently answer basic questions from cardholders about fraud and dispute case processing.

COMPROMISE MANAGER™

Fee: $99/Location

This new tool simplifies many of the administrative tasks required to handle compromised accounts identified by Visa and MasterCard through CAMS and CANS alerts. This session will prepare you to utilize many of the features of our web-based product, COMPROMISE MANAGER to mitigate losses through timely blocking, communication and monitoring.

Core topics include:

- Consideration of current compromise procedures.
- COMPROMISE MANAGER System – navigation, maintenance, and action options.
- Downloading and uploading steps for risk evaluation.
- Review of updated TBS/BASE2000 screens.
- Reports: New product reports and changes to existing TBS and BASE2000 reports.

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Merchant Program

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Merchant Processing Mainframe System

St. Petersburg, FL

March 15-17, 2010

Merchant Processing Batch or Paper

St. Petersburg, FL

April 8-9, 2010

Merchant Processing – Mainframe System

This 2.5-day classroom session is designed for client acquirer programs that have participating merchants and are administered in real-time using the Mainframe merchant system. This session will provide a basic overview of an acquiring program. Participants should be responsible for the daily operation of their merchant program, and those with limited experience or who are new to merchant processing will benefit most.

Core topics include:

- Developing a Merchant Program
- Pricing Options
- Financial History Screens
- Accounting & Settlement
- Monthly Billing
- Reports

Merchant Processing - Batch/Paper Forms

This 1.5-day classroom session is designed for client acquirer programs with participating merchants using either paper forms or spreadsheets. This session will provide a basic overview of an acquiring program. Participants should be responsible for the daily operation of their merchant program and those with limited experience or who are new to merchant processing will benefit most.

Core topics include:

- Developing a Merchant Program
- Pricing Options
- Reports
- Accounting & Settlement
- Monthly Billing

Merchant-Related Webinars

The Web sessions below focus on specific areas of merchant processing.

For Special Web Pricing

See Registration Page

Merchant Pricing Webinars

Approx. 1.5-hour sessions
All webinars held at
2:00 p.m. Eastern

March 23, 2010

Merchant Forms Webinars

Approx. 1.5-hour sessions
All webinars held at
2:00 p.m. Eastern

March 24, 2010

Merchant Reports Review

Approx. 2-hour sessions
All webinars held at
2:00 p.m. Eastern

March 25, 2010

Merchant Pricing

Fee: $99/Location

This Web session will use a comparison of fixed and component billing (Interchange Plus) to clarify the pricing of a merchant. This will ensure a profitable merchant program.

Core topics include:

- Pricing Components
- Pricing Methods
- Pricing Worksheet
- Profitability Reports
- MasterCard/Visa Interchange Rates

Merchant Forms **

Fee: $99/Location

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**** To participate in this session you must also enroll in the Merchant Pricing class held on the preceding day.**

Merchant Reports Review

Fee: $99/Location

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Due to their complexity, these topics sometimes require a refresher.

2010 ICBA Full Service TBS Mainframe/ClientLink Client Education Registration Form

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Travel Arrangements/Hotel Please do not make non-refundable travel arrangements until you receive a confirmation letter. Suggested hotel information is included in the confirmation letter (est. $120-$200 per night). Please make departure flights at least 2-3 hours after the scheduled ending time on the final day (approx. 3:30 p.m. for a full-day class, and noon for a half day).

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Please **print** *neatly* and list your name(s), as you would like it to appear on your name badge and certificate of completion.

Name 1: ____________________ Title: ____________________

Name 2: ____________________ Title: ____________________

Financial Institution: ____

City: ____________________ State: ______ Phone: ____________________

E-Mail: ____________________ Prefix/Plan (BIN): ____________________

FIS Client Services Rep: ____________________ # of years with card program: Name 1 ____ Name 2 ____

Classroom Sessions

- ❑ ClientLink Introductory
- ❑ Merchant Processing – Batch/Paper Forms
- ❑ TBS Mainframe Introductory
- ❑ Merchant Processing – Mainframe System

Webinars

- ❑ FS Accounting & Settlement
- ❑ Issuer Reports
- ❑ System Program Options
- ❑ CollectorLink
- ❑ ClientLink Business Card Program
- ❑ TBS Business Card Program
- ❑ Lost, Stolen, Fraud & Disputes
- ❑ Chargeback Services
- ❑ COMPROMISE MANAGER™
- ❑ Merchant Pricing
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